REAPPRAISAL

Statement of Purpose

As required by North Carolina General Statute 105-286, Catawba County must conduct a reappraisal of all real property in accordance with the provisions of General Statutes 105-283 and 105-317. This must be completed by January 1st of the prescribed year and at least every eighth year thereafter.

Outcomes

- 1. Complete 100 percent of all final activities for the 2011 Countywide Revaluation per the Revaluation Planning Calendar. This will include:
 - a. Completion of final residential and commercial/industrial review by October 1, 2010.
 - b. Finalize Schedule of Values by July 2010.
 - c. Mail new valuation notices to property owners by November 19, 2010.
 - d. Hold informal hearings by property owners before staff appraisers from late November 2010 through January 2011.
 - e. Conduct Board of Equalization and Review hearings from April 2011 through June 2011.
- 2. Meet approved timeline for adoption of the 2011 Schedule of Values. This will include:
 - a. Formal presentation to Commissioners of 2011 Schedule of Values by September 7, 2010.
 - b. Hold public hearing of Schedule of Values by September 20, 2010.
 - c. Formal adoption by Commissioners by October 4, 2010.
- 3. Provide quality customer service by responding to all taxpayer inquiries within 24 hours of receipt and resolving outstanding issues within five business days as evidenced by call logs or other written documentation.
- 4. Promote cross-training of Revaluation staff where practicable to ensure efficiency, flexibility, and continuity during exceptionally busy or short-staffed times.
- 5. Issue Press Releases, etc. at appropriate times to inform and educate the public regarding the remaining phases of the 2011 Revaluation, to include the presentation, inspection, and adoption of the Schedule of Values, and the appeal process.

Reappraisal Fund

Fund	21	0

	2008/09	2009/10	2010/11	2010/11	Percent
_	Actual	Current	Requested	Recommended	Change
Revenues					
Investment Earnings	\$14,134	\$0	\$0	\$0	0%
Fund Balance	0	0	0	77,100	0%
General Fund	389,000	477,067	471,067	396,767	-17%
Total	\$403,134	\$477,067	\$471,067	\$473,867	-1%
Expenses					
Personal Services	\$340,240	\$387,412	\$351,322	\$354,122	-9%
Supplies & Operations	62,894	89,655	91,245	91,245	2%
Capital	0	0	28,500	28,500	0%
Total	\$403,134	\$477,067	\$471,067	\$473,867	-1%
Employees					
Permanent	8.00	8.00	8.00	7.00	-13%
Hourly	0.00	0.00	0.00	0.00	0%
Total	8.00	8.00	8.00	7.00	-13%